



HIGHWAYS ADVISORY COMMITTEE

6 September 2016

Subject Heading:

**BUS STOP ACCESSIBILITY
Upminster Road South
Outcome of public consultation**

CMT Lead:

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Policy context:

**Havering Local Development
Framework (2008)
Havering Local Implementation Plan
2014/15 – 2016/17 Three Year Delivery
Plan (2013)**

Financial summary:

**The estimated cost of £6,000 for
implementation (all sites) will be met
by Transport for London through the
2016/17 Local Implementation Plan
allocation for Bus Stop Accessibility.**

The subject matter of this report deals with the following Council Objectives

Havering will be clean and its environment will be cared for	[X]
People will be safe, in their homes and in the community	[X]
Residents will be proud to live in Havering	[]

SUMMARY

This report sets out the responses to a consultation for the provision of fully accessible bus stops on Upminster Road South and seeks a recommendation that the proposals be implemented.

The scheme is within **Rainham & Wennington** ward.

RECOMMENDATIONS

1. That the Committee having considered the report and the representations made recommends to the Cabinet Member for Environment, Regulatory Services and Community Safety that the bus stop accessibility improvements on Upminster Road South set out in this report and shown on the following drawing (contained within Appendix I) are implemented;
 - QP006-OF-B47&48-A
2. That it be noted that the estimated cost of £6,000 for implementation (all sites) will be met by Transport for London through the 2016/17 Local Implementation Plan allocation for Bus Stop Accessibility.

REPORT DETAIL

1.0 Background

- 1.1 People with mobility problems, the elderly and people travelling with young children find it difficult to board or alight from buses, unless the vehicle is able to pull in close to the kerb (within 200mm). The difficulty of gaining kerbside access is often caused by indiscriminately parked vehicles, or lack of high kerb space adjacent to stops.
- 1.2 Improvements to the bus stop environment such as raising kerbs, relaying footway surfaces, providing short footway links to stops and (in exceptional circumstances) providing pedestrian crossing facilities can help with making bus stops fully accessible to all people. In some situations, it may be appropriate to build the footway out into the road to provide an accessible bus stop, although this will only be appropriate where carriageways are very wide.

- 1.3 The introduction of bus stop clearways improves the accessibility of bus stops by providing sufficient space for buses to pull in close to the kerb. It is important with the provision of buses in London that are fully wheelchair accessible, because the benefits of low-floor/ kneeling buses are considerably reduced (if not removed) if the bus cannot be positioned next to the kerb.
- 1.4 Drawing QB109/00/01B shows a standard bus stop layout where the bus stop is within a length of parked vehicles. In such a situation, a 37 metre long bus stop clearway is required to enable buses to meet the kerb so that both loading doors can be used. Where local conditions allow, this length can be reduced and so any design work will consider needs on a case by case basis.
- 1.5 In some situations, it is recognised that buses stopping on the carriageway can have an impact on traffic flows, especially on narrow roads. However, bus stops which are fully accessible to all people allow for buses to use stops more efficiently, minimising the length of time a bus is stationary. This will have the positive effect of reducing disruption to traffic flows to a minimum.
- 1.6 Where buses cannot fully access the kerb, then there may be delays in the loading or unloading of passengers leading to buses stopping longer than necessary. In some cases, certain passengers may not be able to access buses at all or the bus driver will simply need to pass the stop by where access to the kerb is not possible.
- 1.7 There are 696 bus stops in Havering. 668 are on borough roads, 20 are on the Transport for London Road Network and 8 are in private areas (e.g. Queen's Hospital). Data as of August 2016.
- 1.8 Of these stops, 82% are fully accessible. In order for a stop to be fully accessible, it must meet the following basic criteria;
 - The kerb to the footway must be between 125mm and 140mm in height to be compatible with the front and rear loading doors of the bus and the ramp deployed from the rear loading doors;
 - The bus stop should be restricted from parking and stopping by a bus stop clearway so that the stop is always available for buses to be able to pull into tightly to the kerb.
- 1.9 For Havering, funding for Bus Stop Accessibility works has mainly come from the Transport for London Local Implementation plan (LIP), but occasionally funding is secured as part of the development process.
- 1.10 Staff from Environment work with TfL London Buses and the Police (where required) on a programme of mainly route-based Bus Stop Accessibility

improvements, although individual sites are investigated from time to time where there are particular passenger access problems.

- 1.11 The route approach allows for comprehensive review of existing bus stop positions for accessibility, convenience, safety etc. and sometimes requires stops to be moved away from points of conflict such as where parking or proliferation of vehicle crossings prevent stops being accessible in their existing positions.
- 1.12 Proposals for accessibility improvements have been developed for various bus stops along Upminster Road South as set out in the following table;

Drawing Reference	Location	Description of proposals
QP006-OF-B47&48-A BS 9755 New Road	Opposite 234 Upminster Road South	Bus stop to be relocated 32.50m west in order to move it back from the junction with the A1306 New Road. 31metre 24 hour bus stop clearway 140mm kerb and associated footway works provided at bus boarding area
QP006-OF-B47&48-A BS 8517 New Road	Outside 230-232 Upminster Road South	Bus stop to remain in the same location 31metre 24 hour bus stop clearway 140mm kerb and associated footway works provided at bus boarding area

- 1.13 6 letters were hand-delivered to those potentially affected by the scheme on 18th July 2016, with a closing date of 8th August 2016 for comments.
- 1.14 In addition, ward councillors, HAC members and standard consultees (London Buses, emergency services, interest groups etc) were sent a set of the consultation information.

2.0 Outcome of Public Consultation

- 2.1 By the close of consultation, 4 responses were received as set out in Appendix I to this report.
- 2.2 London Travel Watch and London Buses Infrastructure were both content with the proposals.
- 2.3 Two residents objected to the relocation of the eastbound stop as it would be too close to the junction of Upminster Road South and Grangewood Road, there would be two bus stops together, the existing location doesn't

have any loading bays or parked vehicles, it will make driveway access more difficult and because of a lack of local parking, the stop should be built into a layby.

3.0 Staff Comments

- 3.1 The existing eastbound stop is within 20 metres of the stop line of the junction of Upminster Road South with the A1306 New Road and therefore in reviewing the layout, Staff are of the view that this is too close.
- 3.2 In addition, in the event of an eastbound and a westbound bus stopping at the same time with the current layout, the vehicles would be adjacent to each other.
- 3.3 The proposed layout would move the eastbound stop away from the junction with New Road and give space between buses stopped in each direction. A driver wishing to turn right into Grangewood Avenue has space to be able to see oncoming traffic and a driver turning right out of Grangewood Road would be able to see if a bus was at the eastbound stop.
- 3.4 A layby is not feasible as there is insufficient space between the electrical substation and the stop line within which to provide a fully accessible layby. In addition, there are substantial power and telecommunication cables in the area which would have to be diverted at high cost in order to construct a layby.
- 3.5 Staff are generally reluctant to propose the relocation of a bus stop because of the impact on residents not currently affected and likely objections arising, but where accessibility and/or safety is considered better at an alternative location, such an alternative will be explored. In the case of the eastbound stop, it is on the opposite side of the road to residential dwellings.
- 3.6 The Committee will need to consider the various issues raised and make a recommendation based on balance.

IMPLICATIONS AND RISKS

Financial implications and risks:

This report is asking HAC to recommend to the Cabinet Member the implementation of the above scheme

The estimated cost of £6,000 for implementation will be met by Transport for London through the 2016/17 Local Implementation Plan allocation for Bus Stop Accessibility. The funding will need to be spent by 31st March 2017, to ensure full access to the grant.

The costs shown are an estimate of the full costs of the scheme, should all proposals be implemented. It should be noted that subject to the recommendations of the committee a final decision then would be made by the Lead Member – as regards actual implementation and scheme detail. Therefore, final costs are subject to change.

This is a standard project for Environment and there is no expectation that the works cannot be contained within the cost estimate. There is an element of contingency built into the financial estimate. In the unlikely event of an overspend, the balance would need to be contained within the overall Environment Capital budget.

Legal implications and risks:

Bus Stop Clearways do not require traffic orders, but Department for Transport guidance suggests that local consultations should take place as has been the case with the proposals set out in this report.

Human Resources implications and risks:

None.

Equalities Implications and Risks:

The Council has a general duty under the Equality Act 2010 to ensure that its highway network is accessible to all users. Where infrastructure is provided or substantially upgraded, reasonable adjustments should be made to improve access. In considering the impacts and making improvements for people with protected characteristics (mainly, but not limited to disabled people, the young and older people), this will assist the Council in meeting its duty under the Act.

The provision of fully accessible bus stops assists with making public transport more inclusive to all sectors of the community, but most especially disabled people and people using pushchairs. Accessible bus stops will be of benefit to people using wheelchairs, but also people who have walking, balance and dexterity difficulties; and blind and partially-sighted people.

BACKGROUND PAPERS

Project file: QP006, Bus Stop Accessibility 2016/17

**APPENDIX I
CONSULTATION RESPONSES
SCHEME DRAWINGS**



Respondent	Drawing Reference	Response and Staff Comments (where required)
Vincent Stops London Travel Watch	All sites	London Travel Watch is the statutory body representing transport users in London. We and the passengers we represent welcome and support these proposals.
Matthew Moore London Buses Infrastructure	All sites	These look good to me.
Resident 224 Upminster Road South	QP006-OF-B47&48-A Opposite 234 Upminster Road South	I would like to say no to your proposal reasons too close to junction of grange wood avenue that junction is quite busy with Park cars there and now two bus stops just imagine two buses there at the same time could be quite a few accidents I have lived here for 30 years and seen many I do feel it will make it worse with the bus stops coming forward
Resident 230 Upminster Road South	QP006-OF-B47&48-A Opposite 234 Upminster Road South	<p>In response I would like to highlight a few points that I would like the committee to consider when ,making a decision:-</p> <p>a. I do not see why the bus stop has to be moved so the kerb can be made into a high kerb for accessibility. this can be successfully done in the position the bus stop stands currently.</p> <p>b. There are no loading bays or parked vehicles in the way of where the current bus stop stands.</p> <p>c. It is going to make it difficult for myself and all of the residence on the other side of the road to pull into their drivesways safely if the bus stopped is moved 32.50m West.</p> <p>d. There is a sever lack of parking and often the residence cannot park around the area, I would suggest that if the bus stop was to be moved, it would be moved back</p>

		into a layby that would be set back into the green along with some additional parking.
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